

## SOCIAL WORK SERVICE

### What is the School Social Work Service?

The service is provided by Faith in Families, who employ a qualified Social Worker in school. Their role is to provide support for young people who have problems that may affect their lives.

This leaflet is to help YOU if you think you, or a friend, might want to talk to someone.

Below are answers to some of the questions you may have:



### Q. What can the service offer?

A. It is the chance to talk to someone on a one-to-one basis in confidence to help you sort out problems, or to help with difficult choices.

### Q. I've never met with a Social Worker before. What sorts of things will I be doing in a session?

A. The Social Worker will help you to talk about the things that may be bothering you. Sometimes you may choose to write things down or even do some drawing or other fun activities as a way of helping you to talk about difficult things.

### Q. What sort of things can I talk about?

A. You can talk about anything that is causing you concern. You can talk in confidence and you will be taken seriously and not judged.

## SOCIAL WORK SERVICE

### Q. Who can use the service?

A. The service is open to any young person in the school.

### Q. Who is the School Social Worker at All Saints?

A. Lynsey Whitehead is a fully qualified Social Worker with a background in work with families and child protection. She is currently in the school every Friday and is based in the John Paul Centre.



Lynsey is employed by Faith in Families and does not work for Social Services (now called Children's Services).

### Q. How do I get to see Lynsey?

A. All you need to do is see your teacher, Year Head or Mrs Vernon at the John Paul Centre and they will make an appointment for you.

### Q. I'd like to talk to someone, but I'm worried that other people will find out. Would you tell anyone else what we talk about?

A. What you talk about is in confidence and just between you and Lynsey. She will only tell someone else at your request, or if it is a matter of yours or someone else's safety and this will be explained to you at the start of your session.

## SOCIAL WORK SERVICE

Your teacher may or may not know you are seeing Lynsey. Any information shared with your teachers will only be shared with your permission. What you share with others is your own choice.

### Q. I'm not used to talking about my problems and don't feel confident telling other people. Can you help?

A. You can go at your own pace. Lynsey is there to listen to what you have to say and will help you work through your problems.

### Q. How long do we meet for?

A. Each session lasts about 40 minutes or so. You will decide together how long you need to carry on the meeting.

ALL SAINTS  
R C SCHOOL

SCHOOL  
SOCIAL WORK  
SERVICE

## SOCIAL WORK SERVICE

### Q. What if I don't feel like going to my appointment?

A. If your problem has sorted itself out, you should attend the meeting anyway. If you cannot keep your appointment, for whatever reason, please ensure a message gets to Lynsey via Mrs Vernon to let her know.

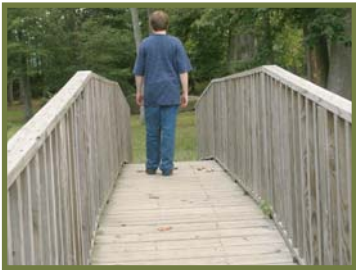
### Q. Does it work? Will it help?

A. Sharing problems usually does help. Your friends may be trustworthy and easy to talk to, but they may not have the experience to help you.

Rather than worry alone and let things get you down - why not contact Lynsey, she may be able to help.

### Q. What if I have comments to make about the service I receive from the School Social Work Service?

A. Faith in Families operates a user-friendly comments, compliments and complaints policy. If you would like to make any comments about the service, please contact Gail Jackson, the Manager of the School Social Work Service. Our contact details are provided at the end of this leaflet.



*You don't have to feel alone. The Schools Social Work Service is here to help!*



# SCHOOL SOCIAL WORK SERVICE

## Information for Students

**Faith in Families**, 7 Colwick Road,  
West Bridgford, Nottingham NG2 5FR

For more information on the work of Faith in Families and details on how you can support our work:

**T** 0115 955 8811 **F** 0115 955 8822

**E** [enquiries@faithinfamilies.org](mailto:enquiries@faithinfamilies.org)

[www.faithinfamilies.org](http://www.faithinfamilies.org)

Registered company number: 461813 Registered charity number: 213692



**All Saints  
R C School**